

Camden Drug and Alcohol Directory



For more information contact:
Substance Misuse Services
Tel. 020 7974 6293 / 020 7974 1366



Camden Clinical Commissioning Group



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Camden Drug and Alcohol Directory

Contents

1	Introduction	21	Pharmacy Needle Exchange Programmes
2	Overview of services and quick reference guide	22	Useful information
3	Camden and Islington Foundation Trust – Substance Misuse		
4	CRI -184		
5	CRI - DAIS		
6	CRI – Drug Intervention Programme		
7	Cranstoun – City Roads		
8	SHP – Camden Structured Day Programme		
9	Mind in Camden – REST		
10	Camden Alcohol Service		
11	Thames Reach – Camden Spectrum Specialist Day Service		
12	Foundation 66 – Long Yard		
13	NSPCC – Family Alcohol Service		
14	Forward (FWD) Drug and Alcohol Service for Young People		
15	Single Homeless Project – Aftercare and Social Inclusion Service		
16	Irish Centre Housing – Camden Recovery Service (Supported Housing)		
17	Camden Frontline - Peer Advocacy Service		
18	CRI – Families, Partners and Friends Service		
19	NHS Camden – General Practitioner Shared Care		
20	Camden Health Improvement Practice		

Camden Drug and Alcohol Directory

1 Introduction

This directory is a useful tool for identifying support and recovery services available in Camden for people affected by drug and / or alcohol use.

The directory lists drug and alcohol services available in the borough that offer a range of support and treatment interventions from harm reduction to structured programmes. All services work together to offer tailored support appropriate to individual's needs and strengths in the journey from first contact to sustained recovery outcomes.

Most of the services listed in this directory work with users with complex needs.

This directory is meant for individuals in need of support with their own substance use, but will be also useful for those in contact with substance users, such as family, friends, referring professionals or employers.

Each listing includes a brief description of services provided by the agency, as well as contact details and opening hours.

It also includes the most suitable form of support or treatment depending on:

- The aims of the person going into treatment
- The substance(s) being used
- How much and how often
- Duration of substance misuse

An online version of the directory is also available on www.camden.gov.uk.

August 2013

Useful Links

Health

- NHS: www.nhs.uk
- Department of Health: www.dh.gov.uk
- NHS Information about Hepatitis C: [www/hepc.nhs.uk/resources](http://www.hepc.nhs.uk/resources)
- Action on Smoking and Health: www.ash.org.uk

National Organisations

- Public Health England – Alcohol and Drugs: www.nta.nhs.uk
- Release: www.release.org.uk
- Transform Drug: www.tdpf.otg.uk
- National Drugs information: www.drugs.gov.uk
- Harm Reduction Alliance: www.ukhra.org
- Hepatitis C Trust: www.hepctrust.org.uk/
- Drugscope: www.drugscope.org.uk
- Federation of Drug and Alcohol Professionals: www.fdap.org.uk
- National Dual Diagnosis Consortium <http://www.dualdiagnosis.co.uk/>
- Carers Direct Helpline:
<http://www.nhs.uk/carersdirect/carerslives/updates/pages/carersdirecthelpline.aspx>
- Drugs information in other languages: www.drugscope.org.uk/resources/languages

Advice About Drugs and Alcohol

- Talk to Frank (confidential drugs advice): www.talktofrank.com
- Information to young people about drinks and drugs: www.fixers.org.uk
- D-World (drugs information from Drugscope):
<http://www.drugscope-dworld.org.uk/wip/24/index.htm>

2 Overview of services and quick reference guide

The reference guide below outlines direct referral and assessments for users.

Drug treatment need

Service Type	Open Access Services					Primary Care	Camden and Islington NHS Foundation Trust	Residential Treatment	Structured Community Based and Aftercare	Peer Support and Advocacy
	FWD Drug and Alcohol Service for Young People in Camden (under 18, or under 21 and in the hostel pathway)	CRI DAIS	CRI 184	CRI Families, Partners and Friends Service	Mind in Camden - Minor Tranquilliser Service	Camden Health Improvement Practice (CHIP)	Camden and Islington NHS Foundation Trust (South Camden Drug Service & North Camden Drug Service)	Cranstoun City Roads	SHP - Camden Structured Day Programme	Camden Peer Advocacy Service
Young people's services	•									
Advice and information services	•	•	•	•	•					
Prescribing services (for opioid users)							•			
Needle exchange	•	•	•			•	•			
Primary care services and screening for blood borne viruses						•	•	•		
Stimulant services		•	•				•			
Psychosocial interventions and formalised counselling	•	•	•		•	•	•	•		
Structured programmes		•	•				•	•	•	
Access to Psychology							•			
Access to Residential Rehabilitation (including inpatient detoxification)							•			
Aftercare, Employment and Education									•	
Peer support (SMART Recovery, Recovery Champion, Advocacy)		•	•		•		•		•	•
Support for Families, Partners and Friends	•			•	•					

Camden Drug and Alcohol Directory

Alcohol Treatment need

Service Need	Open Access					Structured Community Based and Aftercare	Residential Treatment	Peer Support and Advocacy
	FWD Drug and Alcohol Service for Young People in Camden (under 18, or under 21 and in the hostel pathway)	Thames Reach Spectrum	CRI Families, Partners and Friends Service	Camden Alcohol Service (Hostel inreach and tier 2 brief interventions team)	NSPCC Family Alcohol Service	Camden Alcohol Service (Community Based Assisted Withdrawal, Psychology, Psychosocial interventions,	SHP - Social Inclusion and Aftercare Project	Foundation 66 - Long Yard
Young people's services	•							
Advice and information services	•	•	•	•	•			
Prescribing services						•	•	
Primary Care Services		•				•	•	
Structured programmes					•	•	•	
Access to psychology						•		
Access to Residential Rehabilitation (including inpatient detoxification)						•		
Aftercare, Employment and Education							•	
Peer support (SMART Recovery, Recovery Champion, Advocacy)		•		•		•	•	•
Support for Families, Partners and Friends	•		•		•			

Camden Drug and Alcohol Directory

Drug Treatment Services

3 Camden and Islington Foundation Trust – Substance Misuse Services

South Camden Drug Services Margarete Centre 108 Hampstead Road London, NW1 2LS	Tel 020 3317 6000 Email southcamden.substancemisuse@candi.nhs.uk
North Camden Drug Services 5 Daleham Gardens London, NW3 5BY	Tel 020 3317 6400 Email response@candi.nhs.uk

Contact hours

South Camden:

Monday	9.00 – 1.00 & 1.30 – 5.00, Closed for Team Training 2.00 – 3.30
Tuesday	9.00 – 1.00 & 1.30 – 7.00, Closed for Team Meeting 2.00 – 4.00
Wed - Fri	9.00 – 1.00 & 1.30 – 5.00

North Camden:

Mon, Thu and Fri	9.00 – 1.00 & 1.30 – 5.00
Tue and Wed	11.00 – 1.00 & 1.30 – 5.00, Closed for Team Meeting 9.00 – 11.00

Brief summary of service

Camden and Islington NHS Foundation Trust provides a specialist substance misuse service for individuals aged 18 and over. The service aims to support people to recover from the misuse of opiates, stimulants and other illegal and prescribed drugs.

The service primarily operates from the two main sites, listed above, but also operate from Spectrum, specific GP practices and hostels. Each site has its own multidisciplinary team, which includes psychiatric & general nurses, doctors, clinical psychologists, care managers, pharmacists and drug workers. The service also employs pharmacists and many of the nurses are also non-medical prescribers.

The service provides specialist psychiatric, harm-reduction and psychological assessments and offer a range of evidence based psychosocial and prescribing interventions, in order to identify need and promote recovery in individuals with a range of presenting problems. These include:

- Drug counselling
- Relapse prevention
- Group work
- Psychological therapy for mental health problems, delivered by, or under the supervision of, HPC-registered clinical psychologists, most of whom are also members of or accredited by the BABCP.
- Prescribing interventions including substitute prescribing, community detoxification programmes and psychiatric medication.
- Assessment and referral of individuals to abstinence-based day and residential rehabilitation programmes.

The service also provides screening for blood borne viruses, including HIV, Hepatitis B and C, and vaccination for Hepatitis B. The service will also provide advice on how to reduce the risk of contracting them. Needle exchange is available from the main sites.

Clients can access peer support from NA meetings and from the weekly SHP Recovery Champions drop-in session, both of which run from the Margarete Centre. The service also provides on-site IT training at the Margarete Centre and assist individuals to access education, training and employment support, provided by SHP.

Criteria and eligibility

- 18 years or over
- Resident in Camden or registered with a Camden GP

Referral and assessment process

- Open instant access - Clients can walk-in without appointment for an initial (triage) assessment and then be offered a comprehensive assessment, usually within two weeks, to start treatment.

Languages spoken

- Interpretation service available on request

Contact person for more information

Peter Kane, Operations Manager

4 CRI – 184 Substance Misuse Service

Address
184 Royal College Street
London
NW1 9NN

Tel 020 7485 2722
Fax 020 7485 2722
e-mail camden.referrals@cri.org.uk

Contact hours

Monday 9.30am-3.00pm
Tuesday to Friday 9:30am - 5.00pm
Evening openings: Monday & Thursday 6.00pm – 9.00pm
Weekend openings: Saturday & Sunday 2.00pm – 6.00 pm

Brief summary of service

CRI 184 offers a welcoming, open access specialist drug service for people over the age of 18 who live in Camden and want support to address their drug use. The service works with people's strengths, hopes and aspirations to provide a service which emphasizes an individual's choice in their care and helps them along their path to regain a safe and meaningful life in the community.

In order to tailor each person's recovery, CRI 184 offers a range of groups including:

- One to one key work
- Support and counselling
- Cannabis cessation
- Stimulant group
- SMART peer recovery group.

To enhance the recovery package and encourage better health and well-being, the service offers complimentary therapies such as acupuncture, reflexology and therapeutic massage. The service works with individuals through their recovery journey and offers access to aftercare including education, training and employment. The service also offers legal and benefit advice.

In addition to this, the service provides an onsite needle and syringe programme during opening hours. The service also has a nurse onsite for vaccination against hepatitis B as well as screening and advice on how to reduce the risk of contracting HIV, Hepatitis B and C.

Criteria and eligibility

- 18 years or over
- Resident in Camden or registered with a Camden GP

Referral and assessment

- Satellite services and satellite drop in across Camden
- Self referral

Languages spoken

- English
- Italian
- Ja
- Spanish
- Twi
- Fanti

Contact person for more information

Jackie Grant, Services Manager

5 CRI – DAIS Substance Misuse Service

Address
264 Pentonville Road
London
N1 9JY

Tel 020 7833 3440
e-mail camden.referrals@cri.org.uk

Contact hours

Monday to Friday 9:30am to 5.30pm
Evening appointments from CRI 184 service on Thursday's from 6pm till 9pm.

Brief summary of service

CRI DAIS offers advice and client led support in a safe environment for adults using drugs to regain control of their lives and recover from the effects of substance misuse.

DAIS provides a range of services including:

- Structured one to one support
- Peer led support
- Counselling
- ITEP Mapping
- Cognitive Behaviour Therapy (CBT)
- Brief solution focussed therapy

The services are designed to empower people to make positive lifestyle choices and promote employment training and education opportunities that allow them to realise their full potential and make positive contributions in their communities.

CRI DAIS provides a referral for vaccination against hepatitis B as well as screening and advice on how to reduce the risk of contracting HIV, Hepatitis B and C.

DAIS also provide a Needle Exchange Programme focused on harm reduction and improving safer injecting practice

The service works with individuals through their recovery journey and offers access to aftercare including education, training and employment.

The service offers regular SMART peer recovery groups available for any service user and Reach for Recovery groups for those with dual diagnosis.

To enhance the recovery package and encourage bettered health and well-being, the service offers complimentary therapies such as acupuncture, reflexology and therapeutic message.

Criteria and eligibility

- 18 years or over
- Resident in Camden or registered with a Camden GP

Referral and assessment

- Satellite services and satellite drop in across Camden
- Self referral

Languages spoken

- English
- Spanish
- Ja
- Twi
- French
- Italian
- Fanti

Contact person for more information

Jackie Grant, Services Manager

6 CRI – Drug Intervention Programme

Address
140-142 Kings cross road
London
WC1X 9DS

Tel 020 7833 7971

Contact Hours

Monday to Friday 9 am – 5 pm
Single Point of Contact out of hour's service 020 7833 7971

Brief summary of service

The Drug Intervention Programme (DIP) is a crime reduction initiative that works to reduce crimes committed in association with substance misuse.

The service targets class A substance using offenders over the age of 18 who live in the London Borough of Camden. It works to move them away from criminal activities and into appropriate drug treatment and other support.

Assessment

The DIP service work closely with the Camden Community Safety Partnership, including Camden Police, to reduce offending behaviour and encourage clients into structured drug treatment programmes.

DIP works with individuals for up to 12 weeks on a weekly basis offering a full wrap around service providing harm reduction advice and information to ensure that clients are ready for structured drug treatment and are able to access most appropriate treatment and other services to their support needs.

Referrals

All clients who have tested positive for class A substances in custody are referred to the DIP service for the assessment process. The DIP service also works directly with prison leavers who live in Camden borough and are associated with class A substance use.

Languages spoken

- Please ask the service

Contact person for more information

Sarah Brown, Service Manager

7 Cranstoun Drug Services – City Roads

Address
352-358 City Road
London EC1V 2PY

Tel 020 7843 1640
Fax 020 7278 0807
email edoyle@cranstoun.org.uk

Contact hours

24 hour crisis helpline 020 7278 8671

Brief summary of service

City roads are a crisis inpatient unit for those aged 18 and over who require assisted withdrawal from opiates.

Treatment

The treatment provided is up to 21 days. Individuals will receive a tailored detoxification programme, participate in group work, and engage in key working sessions. Once they have been successful detoxed individuals will be referred into the community or tier 4 residential rehabilitation.

Criteria and eligibility

- Clients 18 and older in crisis
- Residing in Greater London

Referral and assessment process

- Self referral via telephone

Languages spoken

- Amharic
- Somali
- Swiss German
- Greek
- Italian
- English

Other information

- Not wheelchair accessible but two ground floor rooms

Contact person for more information

Eileen Doyle, Service Manager

8 SHP - Camden Structured Day Programme

Address
245 Grays inn Road
London
WC1X 8OY

Tel 020 7520 8660
Fax 020 7837 7498
email: camdenaftercare@shp.org.uk

Contact hours

Monday to Friday 9 am to 5 pm

Brief summary of service

SHP provide a Recovery and Inclusion service for individuals who have left drug or alcohol treatment, stabilised in drug or alcohol treatment and / or are in the homeless hostel pathway. Individuals receive tailored support to help them access education, employment, training and volunteering programmes.

Group work

Individuals can participate in the 4 week “Fuchsia day programme” which supports people to set goals for their future, build confidence and self esteem and meet new friends. The course also supports individuals to identify and apply for education, training, volunteering and employment opportunities.

Recovery Activities

SHP host a number of other Recovery focussed programmes and activities such as Intuitive Recovery, SMART Recovery and an online recovery tool called Breaking Free online.

DRR Programme

SHP provide a structured yet tailored programme to clients serving a medium to high intensity Drug Rehabilitation Requirement (DRR).

Criteria and eligibility

- 18 years or over
- Resident in Camden or registered with a Camden GP

Referral and assessment process

All referrals and assessments for suitability made through Camden DIP pathways. Clients are then given an initial appointment to determine which phase of the programme is suitable for them and to gather information for initial care plan.

Other information

- Building is fully accessible

Contact person for more information

Gavin Benn, Service Manager

9 Mind in Camden - REST (Recovery Experience from Sleeping Pills and Tranquillisers)

Address
Barnes House
9-15 Camden Road
London
NW1 9LQ

Tel 020 7241 8980
e-mail mdavis@mindincamden.org.uk

Contact hours

Monday to Friday 9 – 5pm (also evening group once a week)

Brief summary of service

REST supports adults who are experiencing, or have experienced, difficulties due to taking Benzodiazepines tranquilisers, sleeping pills or other 'Z' drugs with similar actions. The service is user centred and the range of support on offer includes advice and information helpline, advocacy, support group and formalised counselling. The service seeks to maximise client's choice about whether to stabilise, reduce or withdraw from the use of minor tranquilisers. The service will, at the request of clients, liaise with services in their prescribing, managing and supporting of clients who take benzodiazepines or drugs with similar action. The service ethos is that of harm reduction.

For clients who wish to withdraw from minor tranquilisers, the service offers information, encouragement and support to do so as comfortably as possible, the service also helps individuals to make the changes necessary in life after withdrawal to remain drug free.

The service educates and informs all those who may come across the problem of benzodiazepine addiction, either personally or professionally, towards and understanding of the difficulties caused by the drugs action and the compounding of those problems in withdrawals.

Criteria and eligibility

- Male and female 18 years and older living in London Boroughs of Camden and Islington

- The service is only intended for individuals who are using or have used minor tranquilisers or 'Z' drugs.

Referral and assessment

- Self referral
- Professional referral

Languages spoken

Confirm with the service.

Camden Drug and Alcohol Directory

Alcohol Treatment Services

10 Camden Alcohol Service

Address
7-8 Early Mews, Arlington Road
London
NW1 7HG

Tel 020 3227 4950
Fax 020 3227 4959
Email csats@candi.nhs.uk
camden.referrals@cri.org.uk

Contact hours

Monday 9am - 6.30pm, Tuesday 9am – 7pm, Wednesday 9am – 5pm, Thursday 9am - 6.30pm, Friday 9am – 5pm

Brief summary of service

The service is an integrated alcohol service with Camden and Islington Foundation Trust and CRI. It offers help and support for those who have an alcohol problem which interferes with their health, relationships, employment and other key aspects of their life.

Treatment

The team offer a range of services including individual key work, group work programmes, relapse prevention, complete mental health assessments and physical checks, psychological interventions, complementary therapies, counselling and access to residential detox and rehab.

Tier 2 Brief Interventions

The Tier 2 Brief Interventions service is accessible through select Camden GP services, social and health care providers. Please contact the service for more information.

Detoxification

Community detoxification is provided under the supervision of the Team Consultant Psychiatrist with Specialist Keyworker support. The service also operates a community detoxification satellite service from a number Camden GP surgeries (please contact the service for location and times). Where required there is access to residential detoxification with structured follow up support in the community or residential rehabilitation.

Criteria and eligibility

- 18 years or over
- Resident in Camden or registered with a Camden GP

Referral and assessment process

- Self-referral on site (drop-in times: Mon 10-12, Tues 2-4, Weds 10-12, Thurs 2-4, Fri 10-12)
- Professional referrals from GPs, probation services, hotels, social services and mental health teams.
- Satellites available at a number of surgeries and hostels across the borough.

Languages spoken

- Confirm with the service

Contact person for more information

Gill Davies and Katie Dallas, Service Managers

11 Thames Reach – Camden Spectrum Specialist Day Service

Address
6-8 Greenland Street
London
NW1 0ND

Tel 020 7267 4937
email CamdenSpectrum@thamesreach.org.uk

Contact hours

Monday to Friday 9.30 am to 7 pm

Brief summary of service

Spectrum Specialist Day Service is for those aged 18 and over and aims to reduce social exclusion of people with drug, alcohol and or mental health related problems who are homeless or engage in street activity.

Thames Reach works in an empowering way and the service at Spectrum is tailored to be inclusive, personalised and offered in an atmosphere which is positive and optimistic.

Treatment

Spectrum offers a comprehensive range of services and structured sessions that can support people on harm reduction techniques, relapse prevention, housing advice and benefits, health issues and access to education, employment and training.

Peer support

Spectrum actively engages service users in the promotion of recovery as well as advocacy and befriending services.

Camden Frontline Peer Advocacy Service (see section 17) are based at Spectrum, and Thames Reach supports the Service User Charter.

Criteria and eligibility

- 18 years or over
- Resident in Camden or registered with a Camden GP
- Have recourse to public funds

Referral and assessment process

- Referrals are accepted from a variety of sources including self referrals

Languages Spoken

- Confirm with the service

Contact person for more information

Service Manager

12 Foundation 66 – Long Yard

Address Tel 020 7404 1117
8-9 Long Yard
London
WC1N 3LU

Contact hours

Monday – Friday 9am-5pm

Brief summary of service

Inpatient alcohol detoxification for those aged 18 and over who require assisted withdrawal from alcohol misuse.

Access

Referrals are made via Camden Alcohol Service.

Treatment

Is provided up to 21 days and will undertake an individual assessed detoxification programme, participate in group work, engage in key working sessions, and receive referrals for tier 4 residential rehabilitation or community programmes.

Criteria and eligibility

- 18 years or over
- Resident in Camden or registered with a Camden GP

Referral and assessment process

- Referrals via Camden Alcohol service

Languages spoken

- Confirm with the service

Contact person for more information

Service Manager

13 NSPCC - Family Alcohol Service

Address Tel 020 7428 1500
7-8 Greenland place email pridpath@nspcc.org.uk
London
NW1 0AP

Contact hours

Monday to Friday 9am to 5 pm

Brief summary of service

The Family Alcohol Service, provided by NSPCC and Foundation 66 working together, supports families that are affected by a parent or carers problematic alcohol use. The Family Alcohol Service works with children and families up to 18 months building on motivation, acknowledging strengths of the family and an understanding of systematic therapy.

Criteria and eligibility

- Children young people and their families

Referral and assessment process

- Self referral or via a professional, families will undertake an initial assessment.

Languages Spoken

- Confirm with the service

Other information

- Provide telephone information for families and other professionals
- Wheelchair access
- Interpreters are available (cost/provision negotiated with referral)

Contact person for more information

Pat Ridpath, Service Manager

Young People's Services

14 Forward (FWD) Drug and Alcohol Service for Young People in Camden

Address
FWD Team
Children, Schools and Families
Vadnie Bish House
33 Caversham Road
London
NW5 2DR

Tel 020 7974 4701
Fax 020 7974 3184
Email charlie.scott@camden.gov.uk

Contact hours

Monday to Friday 9am to 6pm

Brief summary of service

FWD is a multi-disciplinary drug and alcohol service for young people (using drugs) in Camden. FWD provides one-to-one structured support and group work sessions to young people affected by substance misuse (including the impact of parental substance misuse). FWD also provides a range of training for professionals around young people's substance misuse and how to use the Drug Use Screening Tool (DUST).

Criteria and eligibility

- Under 18 years of age
- Resident in Camden or registered with a Camden GP

Referral and assessment process

- Self referrals welcome
- Professional referrals using common assessment framework and DUST form (Drug Use Screening Tool). On receipt of referral contact will be made within five working days to make an appointment for full assessment.

Languages spoken

- Interpretation available on request

Other information

- Wheelchair access

Contact person form more information

Charlie Scott, Service Manager

Recovery Services & Mutual Aid

15 Single Homeless Project – Aftercare and Social Inclusion Service

Address
245 Grays inn Road
London
WC1X 8OY

Tel 020 7520 8660
Fax 020 7837 7498
Email: camdenaftercare@shp.org.uk

Contact hours

Monday to Friday 9am to 5 pm

Brief summary of service

SHP provide an aftercare and social inclusion service for those aged 18 who have left treatment, stabilised in treatment or are in the homeless hostel pathway. Individuals can access education, employment, training and volunteering programmes.

Group work

Individuals can participate in a 4 week programme on life after treatment and achieving social inclusion

Aftercare

Tailored care plans that set goals for individuals to enter education, employment and training.

Peer led support

SHP provides training and support to Camden Recovery Champions, former service users, who run recovery groups from various Camden treatment services. SHP also hosts a number of innovative peer led recovery programmes, which are open for anyone who meets the overall service criteria, to attend. For more information and timetable, please contact SHP.

Criteria and eligibility

- 18 years or over
- Resident in Camden or registered with a Camden GP
- Engaged in drug and alcohol treatment/ leaving treatment

- Homeless hostel resident

Referral and assessment process

- Self referral or via keyworker in the treatment services or hostel

Languages Spoken

- Confirm with the service

Contact person for more information

Gavin Benn, Service Manager

16 Irish Centre Housing – Camden Recovery Service (Supported Housing)

Address Tel 020 8800 7100
Please contact service email Pathways.Referrals@irishcentrehousing.org

Contact hours

Monday to Friday 9am to 5 pm

Brief summary of service

Camden Recovery Service is delivered by Irish Centre Housing and consists of 14 bed spaces across three different locations within Camden (Hackett House and Brecknock Road).

The service is staffed by specialist support workers and staff presence is offered at all projects throughout the week including some evenings and weekend cover. An emergency out-of-hours service is also available.

The service operates within a strict ethos of recovery and abstinence and staff will work intensively to overcome any lapse in recovery.

All service users are supported and required to engage in meaningful occupation including training, education or preparing for employment.

The service is short term accommodation and all service users will have an exit strategy in their support plan including move on to private rented sector.

Criteria and eligibility

Each referral will be considered as individual cases in relation to support needs and risk management. No specific exclusions will be operated – guide lines that are used to determine eligibility include:

- Over 18 years old
- Resident in Camden or registered with a Camden GP
- Need to have demonstrated a period of abstinence from drugs and or alcohol for a period of approximately three months.
- Demonstrate a willingness to engage in the Recovery Model
- Leaving other treatment including stage one & two rehab.

- Low level prescribed substitute medication considered following a demonstrated period of stability.

Referral and assessment process

- All referrals need to be submitted on a PURF and RA attached
- All referrals to be sent to Pathways.Referrals@irishcentrehousing.org
- Following an initial assessment on information received on the PURF referrals may be interviewed to establish suitability for the Recovery Service.

Languages Spoken

- Confirm with the service

Contact person for more information

Lou Irving, Service Manager

17 Camden Frontline – Peer Advocacy Service

Address
C/O Spectrum
6 Greenland Street
London
NW1 0ND

Tel. 020 7482 5125
Mob. 07824 561 202
email: advocacy@camdenfrontline.org.uk
Website: www.camdenfrontline.org.uk

Contact hours

Drop in Monday, Wednesday and Friday 1pm – 5pm

Brief summary of service

The Camden Peer Advocacy service is provided by a team of service users who have all been through the drug and/or alcohol treatment services.

Camden Frontline Peer Advocacy is a service user led project providing independent help and advice to those currently in drug or alcohol treatment services in the borough, those who have accessed treatment in the past and those seeking advice on accessing services for the first time.

The service will offer impartial and confidential support to individuals who:

- Need advice about their treatment
- Feel they are not getting what they expect from a service
- Feel they are being treated unfairly
- Feel they are not being heard
- Need help in resolving a dispute
- Need someone to speak for them

Contact person for more information

Shirley Scott-Norton, Project Lead

Support for carers, family and friends

18 CRI - Some Space (Families' and carers' service)

Address
7-8 Early Mews, Arlington Road
London
NW1 7HG

Tel 020 3227 4950
Mob 07500 220 735
email camden.referrals@cri.org.uk

Contact hours

Monday to Friday 9 am to 5 pm

Brief summary of service

Some Space supports anyone affected by someone else's drug or alcohol use. The services on offer include:

Information and Advice

Some Space will help individuals to understand better the effects of drug and alcohol misuse. The service will direct families and carers to available help for them and to the person the care for.

Individual support

The service offers support ranging from one-off meeting to short term counselling. The sessions can help individuals to explore concerns and to find ways to deal with them.

Support group

A confidential and supportive group enabling individuals to share their experience with others or just listen and relax.

Primary Care Services

19 NHS Camden – General Practitioner (GP) Shared Care

Address
London Borough of Camden
Bidborough house
38-50 Bidborough street
London
WC1H 9BD

Tel 020 7974 8681
Fax 020 7974 4711
Email anna.hall@camden.gov.uk

Contact hours

Monday to Friday 9am to 5pm

Brief summary of service

To support GPs and pharmacists working in shared care and to increase the number of GPs and patients in shared care

Criteria and eligibility

Please see the entries for Camden and Islington Foundation Trust

Referral and assessment process

Please see the entries for Camden and Islington Foundation Trust

Other information

- Interpreters available on request

Also contact for

- Methadone Prescribing Scheme
- Supervised Self-Administration (SSA) of Methadone Scheme
- Pharmacy Needle Exchange coordination

Contact person for more information

Anna Hall, Shared Care Coordinator

20 Camden Health Improvement Practice

Address
Margarete Centre
108 Hampstead Road
London
NW1 2LS

Tel 020 182 4200
Fax 020 3317 6364
Email CHIP@nhs.net

Contact hours

Monday to Friday 9am to 5pm

Brief summary of service

The service provides GP registration and primary care services to clients who are not in secure accommodation. Services also include counselling, housing and benefits advice, hospital discharge support, opiate substitution treatment. Harm minimisation, blood borne viruses screening and referral, management of sequel of substance misuse.

Criteria and eligibility

- 16 years and older and generally in Camden or Islington
- Homeless or in insecure accommodation
- Significant alcohol, drugs or mental health issues

Referral and assessment process

Clients must first register with CHIP at any of our drop-in general medical clinics. Access to opiate services is by drop-in clinic at Spectrum Centre on Tuesday and Friday 9.30 am to 11.30am. At the first point of contact suitability for treatment is assessed in the primary care setting and urine tests are taken. An appointment is then made for a full assessment with the client. Commencement on treatment will begin the Tuesday after the full assessment.

Languages spoken

French, Italian and Portuguese spoken by team members

Contact person for more information

Paul Daly, Practice Manager

21 Pharmacy Needle Exchange Schemes

Brief summary of service

The following community pharmacists provide access to sterile injecting equipment in the borough and safe disposal of used injecting equipment

Contact hours - see below. (Please note times may vary over bank holidays)

Boots Chemist

14 Harben Parade
Swiss Cottage
London NW3 6JP
Tel 020 7722 1443

Contact hours

Monday to Saturday 8.30am to 7pm
Sunday 11am – 5pm

Boots Chemist

60-62 Kilburn High Road
London NW6 4HJ
Tel 020 7624 7070

Contact hours

Monday to Saturday 9am to 7pm
Sunday 11am to 5pm

Boots Chemist

Aviation House
129-133 Kingsway
London WC2B 6NH
Tel 020 7242 8897

Contact hours

Monday to Friday 7.30am to 8pm
Saturday 10am to 7pm
Sunday 12pm to 6pm

Boots Chemist

211-212 Tottenham Court Road
London W1T 7PP
Tel 020 7637 8200

Contact hours

Monday to Friday 8am to 7.30pm
Saturday 9am to 6pm
Sunday 11am to 6pm

Boots Chemist

Unit 2, Western Ticket Hall
Kings Cross Underground Station
London N1 9AL
Tel 020 7713 9519

Contact hours

Monday to Saturday 7am to 10pm
Sunday 8am – 8pm

Day Lewis (Amptill) Pharmacy

188 Eversholt Street
London NW1 1BJ
Tel 020 7387 9585

Contact hours

Monday to Friday 9am to 6pm
(Closed 1pm to 2pm daily)
Saturday 9am to 1pm

Day Lewis Greenfield

126 Kentish Town Road
London NW1 9QB
Tel 020 7485 3851

Contact hours

Monday to Friday 9am – 7pm
Saturday 9am – 1pm

Evergreen Pharmacy

54 Eversholt Street
and
London NW1 1DA
Tel 020 73875826
1pm

Contact hours

Monday, Tuesday, Wednesday

Friday 9am to 7pm
Thursday and Saturday 9am to

Greenlight Pharmacy

Ms Jaime Limbacha
6 The Broadway
Cricklewood
London NW2 3HD
Tel 020 7722 1443

Contact hours

Monday to Friday 9am to 6pm
Saturday 9am to 1pm

Greenlight Pharmacy

62-64 Hampstead Road
London NW1 2NU
Tel 020 7387 3233

Contact hours

Monday to Friday 9am to 7pm
Saturday 9.30am to 1.30pm

Macey Chemist Ltd

68 Mansfield Road
London NW5 2HU
Tel 020 7267 4515

Contact hours

Mon - Wed and Friday 9am to 7pm
Thursday 9am to 5pm
Saturday 10am to 1pm

Wm Morrison Pharmacy

Camden Goods Yard
London NW1 8AA
Tel 020 7485 1241

Contact hours

Monday to Wednesday 9am to 8pm
Thursday to Friday 9am to 9pm
Saturday 9am to 8pm
Sunday 10am to 4pm

Camden Drug and Alcohol Directory

M Simmonds

4 Swains Lane
London N6 6QS
Tel 020 7284 0010

Contact hours

Mon - Wed and Friday
9am to 6pm
Saturday 9am to 6pm

Medicine Box

21 Camden High Street
London NW1 7JE
Tel 020 7387 6764

Contact hours

Monday to Friday 9am – 6.30pm
Saturday 9am to 1pm

Rowlands Pharmacy

21-23 Malden Road
London NW5 3HY
Tel 020 7485 1251

Contact hours

Monday to Friday 9am to 6.30pm
Saturday 9am – 5.30pm

Criteria and eligibility

- Camden injecting drug users can self refer to this service.

Referral and assessment process

- Camden injecting drug users can self refer to this service by turning up at the community pharmacist

Other information

- Other community languages
- Wheelchair access (dependent on the staff at fixed and community pharmacist)

Waiting times

- Immediate access through community pharmacies registered on the scheme

Contact person for more information

Anna Hall, Shared Care Coordinator – Tel 020 7974 8681

22 Useful information

For more information about local services and support, please visit:

London Borough of Camden

www.camden.gov.uk

For information about all services in Camden including:

- Camden Adult social care
- Camden's area child protection
- Camden's domestic violence agencies

NHS Choices

www.nhs.uk/Service-Search

For information about health services in Camden including:

- How to find a GP
- How to find a Pharmacist
- Mental health services
- Sexual health services
- Stop smoking service

Camden NHS Clinical Commissioning Group

<http://www.camdenccg.nhs.uk/GPs>

For information to GPs about local health and support services in Camden including:

- Drug and Alcohol Services
- Mental health services
- Sexual health services
- Stop smoking services